

## TERMS AND CONDITIONS FOR

# Windy City Driving School

By joining us at Windy City Driving School, you're tapping into a network where we pair you seamlessly with Illinois' certified top driving instructors. Our unique model includes in-house experts and strong partnerships with the state's most reputable instructors, ensuring you don't have to worry about finding quality instruction at the city's best rates. As part of our welcoming community, you'll work with dedicated, professional Secretary of State certified instructors, all focused on delivering the driving skills you need for the journey ahead. Enrollment in our courses signifies your acceptance of our terms and conditions, detailed below:

1. **Rescheduling Policy:** Students must notify Windy City Driving School at least 24 hours in advance if they need to reschedule a lesson. Failure to do so will result in a rescheduling fee. We understand that emergencies happen, but repeated failures to notify us in time may lead to termination of your lessons without reimbursement.
2. **No-Show Policy:** Students who fail to show up for a scheduled lesson without proper notification will not be reimbursed for the missed lesson. This policy is in place to ensure that our instructors' time is respected and that all students have equal opportunities to book lessons.
3. **Road Test Readiness:** By scheduling a road test with us, you affirm that you possess the necessary driving skills and are not misrepresenting your abilities for any reason. If it is determined that a student has intentionally misled our instructors regarding their skill level, we reserve the right to cancel any scheduled tests or lessons without refund.
4. **Right to Refuse Service:** Windy City Driving School and affiliates reserve the right to refuse service to anyone at any time. This may include, but is not limited to, students who display disrespectful behavior, fail to follow instructions, or pose a safety risk to themselves, instructors, or the public.
5. **Accident Policy:** In the unlikely event of an accident during a lesson, rest assured that our vehicles are fully insured. Our comprehensive car insurance covers

damages according to the policy terms, ensuring peace of mind for both students and instructors.

6. **Pre-Lesson Classroom Requirement:** All new students are offered a 6-hour classroom instruction session before beginning their first behind-the-wheel lesson. This offer is not mandatory, but crucial for laying the foundation of safe driving practices and road awareness.

7. **Refund Policy:** Windy City Driving School and affiliates maintain a strict no-refund policy. Once a student has enrolled and paid for lessons, we do not offer refunds under any circumstances. Please be certain of your commitment to learning with us before making any payments.

8. **Affiliation:** Windy City Driving School proudly operates in affiliation with POLSPORT DRIVING SCHOOL, MY DRIVE ACADEMY, GALAXY DRIVING SCHOOL, & IDEAL DRIVING SCHOOL. This partnership allows us to provide enhanced learning experiences all over the City and Suburbs.

9. **Operational Structure:** Please note that Windy City Driving School does not operate from a physical address. Our team consists of certified private instructors who work under the Secretary of State.

By enrolling in Windy City Driving School, you acknowledge that you have read, understood, and agreed to the terms and conditions outlined above. We are excited to be part of your journey to becoming a safe and confident driver.